

Report Date: July 15, 2009

Member:

JOHN MARCUM  
2105 LAKEHILL CT  
ARLINGTON TX 76012

Category:

Windows

Work Done:

Yes

\* More Weight is given to a report where work has been completed.

Work Completed Date:

July 08, 2009

Hire Again:

Yes

Approximate Cost:

\$9,200.00

Home Build Year:

1987

Description Of Work:

Installed replacement windows and patio door at our lake house. Several large and odd shaped plate windows along with regular windows

Member Comments:

I had looked at Smart Temp a couple of years ago when we replaced our windows at our house. At the time, I decided to go with a different company and now regret that. Larry was very good to deal with back then, so when we were looking at replacing our windows at our lake house, I immediately called Larry. Larry's partner, Tony came out and measured and gave us a bid. We agreed and the windows were ordered. We scheduled a date for installation and everything went right on schedule. Larry, Tony and two others did a great job in installing the windows and door. I was there for most of the installation and could not be happier with the experience. Everyone was very professional and knowledgeable about what they were doing. Larry even fixed an area in our ceiling that had nothing to do with the windows. I know there are a lot of scammers in the home remodeling business, but Larry is certainly not one of them. He is honest and follows through on everything he says he will do. If I had a third house I would call him again. You can't go wrong with the product he sells and the installation.

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Larry and Tony are very down to earth and not trying to push anything on you**

What did you like least about this contractor? **Not a thing**

What surprises came up during the course of the work? **One of the window measurement was wrong, but the rushed the new window and put it in a couple of days later.**

What words of advice would you give other members considering this contractor? **You cannot find a more honest and respected vendor to use. You will not be sorry**

What words of advice would you give this contractor? **Keep doing what you are doing**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **You hear war**

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Overall A

Price A

Quality A

Responsiveness A

Punctuality A

Professionalism A

stories of contractors that are only out to get as much money as they can while doing the least amount to get it. It is refreshing to find a company with people like Larry and Tony.

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Report Date: May 27, 2009

Member:  
MICHAEL LEMBO  
805 STEEPS  
EULESS TX 76039

Category:

Windows

Work Done:

Yes

\* More Weight is given to a report where work has been completed.

Work Completed Date:

March 05, 2009

Hire Again:

Yes

Approximate Cost:

\$10,000.00

Home Build Year:

1994

Description Of Work:

Removed 15 windows that were previously incorrectly installed by another company and replaced with their product. Also had them replace 2 additional windows.

Member Comments:

When they arrived for the window estimate, they were thorough and professional. They even came out a second time because we had more questions. They did not try and push us into a more expensive product but worked with our budget. They worked with our schedule regarding an installation date and even kept in touch to ensure the date worked for us. Once the day came, they were prompt, efficient and friendly. They tarped everything and vacuumed as they worked. They were even very sociable with our two dogs and toddler. The clean up inside and out was exceptional. We had two custom windows which were installed at a later date and again the service with excellent! The windows are great - they have kept the noise down and the heat out!

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **more than 2 weeks**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **other, Professionalism, friendliness, product**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Personality, knowledge, quality of work and customer service**

What did you like least about this contractor? **nothing**

What surprises came up during the course of the work? **nothing**

What words of advice would you give other members considering this contractor? **If looking for a quality product, excellent craftsmanship and customer first, this is the company to use.**

What words of advice would you give this contractor? **Keep up the good work....wouldn't change**

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NOMINEE

Overall A

Price A

Quality A

Responsiveness A

Punctuality A

Professionalism A

**anything.**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **Wonderful, stress-free experience!**

Report Date: October 22, 2008

Member:

John Harris  
1417 Ridgemoor Lane  
RICHARDSON TX 75082

Category:

Windows

Work Done:

Yes

\* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$6,000.00

Description Of Work:

They replaced thirteen windows. And then had them install one more window separately.

Member Comments:

They did an excellent job. They were just the nicest people ever. The product was very high quality. They did have one issue with one window, they ordered the wrong glass and they did fix it.

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Report Date: March 14, 2008

Member:

JONATHAN LEATHERBERRY  
9102 CORK LANE  
DALLAS TX 75231

Category:

Windows

Work Done:

Yes

\* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$7,000.00

Description Of Work:

We replaced all of our windows.

Member Comments:

Larry was great. He initially came to our house last summer to give us a quote. I decided at that point that I was going to use him, but decided to wait until the winter. I called Larry in mid February and he came back out to the house to do a full measurement. He even gave us a discount from his prior bid (even though we did not ask for it or expect it). We were in the middle of a major bathroom remodel and Larry and his team

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

worked around our schedule by putting in 2/3 of the windows and then putting in the remaining windows when the remodel was finished. Larry's team was courteous and professional. They did a great job and the windows look great. Also, the windows have helped keep out the cold. I anticipate that they will also be much better than our single pane windows as keeping in the cool in the summer. It was a very pleasant experience. I highly recommend Smart Temp Windows. Also, after the project he wrote us a thank you note. We should be the ones thanking him.

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **lower than estimate**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Responsiveness and flexibility.**

What did you like least about this contractor? **Nothing comes to mind.**

What surprises came up during the course of the work? **None. Larry worked with our schedule and was great.**

What words of advice would you give other members considering this contractor? **He is extremely honest. He is also very courteous.**

What words of advice would you give this contractor? **Keep up the good work. The thank you note is a very nice touch.**

Report Date: February 11, 2008

Member:

MISTY GLASS

3150 SANGER CREEK WAY

WAXAHACHIE TX 75165

Category:

Windows

Work Done:

Yes

\* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$7,520.00

Description Of Work:

Replaced all windows in house.

Member Comments:

Good price. Excellent work. Very friendly and on time. Highly recommend to anyone who needs windows.

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Report Date: October 05, 2007

Member:

Magda Girgis  
6170 Ravendale Ln  
DALLAS TX 75214

Category:

Windows

Category:

Painting - Exterior

Work Done:

Yes

\* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$14,000.00

Description Of Work:

We replaced all (27) of the windows in our home with custom double painted tilt in windows.

Member Comments:

Within 2 weeks of measurements the windows were ready for instillation. The instillation took about 3 days including completion of woodwork/framing, window sills and painting of all woodwork.

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **lower than estimate**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Local advertising.**

Why did you choose this contractor? **location**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Larry is very personable and responsive. He did not try to push us into buying the most expensive product when the less expensive one met our needs.**

What did you like least about this contractor? **Absolutely nothing.**

What words of advice would you give other members considering this contractor? **You won't meet a nicer guy.**

Overall A

Price A

Quality A

Responsiveness A

Punctuality A

Professionalism A

Report Date: July 02, 2007

Member:

LEONARD & SONNIE GREER  
10325 CARRY BACK CIRCLE  
DALLAS TX 75229

Category:

Windows

Category:

Doors

Work Done:

Yes

\* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$10,000.00

Description Of Work:

They installed 18 new window and two sliding doors at our house.

Member Comments:

Smart Temp custom built some of the windows and others were standard size. The installation went smother then I expected with absolutely no damage done inside or outside of our house. We felt the price was fair. The windows are energy efficient and I would recommend their services to others.

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Report Date: April 03, 2007

Member:

VELMA JAMES

5204 STACEY AVE

FORT WORTH TX 76132

Category:

Windows

Work Done:

Yes

\* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$6,700.00

Home Build Year:

1966

Description Of Work:

Replaced 15 builder windows with energy efficient windows (vinyl frames) including large picture window with side openings. Another was very large perm tempered glass window overlooking patio.

Member Comments:

He measured and ordered windows (ready in 10 days). When ready, he called to set up installation day which we agreed on following week. He allowed 2 1/2 days for possible delays. He came promptly Monday morning as scheduled and finished Tuesday approx noon (1 day early).

A large wall to wall drapery had came loose from the wall during the installation and he would not take payment on the whole project until the drapery was repaired (at Larry's expense). He had 2 additional people at start of the job, one of which experienced a death in the family and Larry and one other completed the job. Very efficient and very pleased with overall service. GREAT JOB!!!!

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happiness  
NOMINEE

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A